

TECHNICAL SERVICES

Throughout 2017, AMP again offered member communities access to its broad offering of training courses and service programs. Hundreds of participants from member communities took advantage of technical, lineworker, safety and Occupational Safety and Health Administration (OSHA) training courses, as well as the many additional member services programs, such as Reliable Public Power Provider (RP3) application assistance, legislative services and annual events. The Board of Trustees approved the restructure and increase of OSHA rates, which was successfully implemented with all members remaining in the program.

AMP worked to ensure compliance with NERC's Critical Infrastructure Protection (CIP) cyber security plan in 2017, and successfully implemented all necessary changes in a timely manner. Following these adjustments, AMP successfully completed an in-depth tabletop exercise, which tested the details of the plan and helped to ensure compliance.

Usage of the Circuit Rider program increased by 34 percent from 2016 to 2017, due to the addition of member communities Lucas and Prospect, as well as the ability to provide services after-hours and for storm restoration. The Circuit Rider program offers AMP member communities the services of an experienced, qualified field superintendent. AMP energy services consultants offer guidance to municipal employees and expertise on electric system operation and maintenance. This service can also provide smaller communities with assistance or training on a scheduled or special-project basis including capital improvements, equipment troubleshooting, safety and system design or mapping.

Utilization of the eReliability Tracker increased by 20 percent in 2017, bringing the total number of member communities utilizing the program to 42. The eReliability Tracker program, a service provided through the American Public Power Association (APPA), assists public power utilities to simplify operations decisions by providing detailed outage summary reports and mobile support for field employees. AMP has arranged to provide the web-based eReliability Tracker service to all AMP members. Active participation in the program earns points toward the RP3 designation. As of 2017, 27 AMP members hold RP3 designations, and nine of those members recently applied for renewal to the program.

Continuing strong corporate safety efforts into 2017, AMP had no lost time accidents and only one recordable incident in 2017.

